

Contact

www.linkedin.com/in/susannahchilders (LinkedIn)
www.experienceahha.com
(Company)

Top Skills

Leadership
Market Research
Strategic Planning

Certifications

Enterprise Design Thinking
Practitioner
Foursight Mindset Certified
Facilitator

Susannah Childers

Facilitator, Speaker, Trainer | Creativity & Innovation | Transforming people & creating possibilities

Cary

Summary

LEADER IN TRANSFORMING PEOPLE AND ORGANIZATIONS THROUGH FACILITATION, COLLABORATION AND TRAINING - SERVING PUBLIC, PRIVATE, NON-PROFIT ORGANIZATIONS GLOBALLY.

My work is about creating transformative experiences through building Facilitative Leaders. I facilitate teams, create and deliver training, and speak as often as possible on the topic.

I help people get things done. I enable diverse groups of people to think, act and play nice together, to identify and frame challenges, envision their desired future, imagine and develop Innovative solutions and build a plan for action. In the end, it's all about creating experiences - For Customers CX, for Users UX, for Employees EX, and for Learning. Building empathy and understanding leads to innovation and true collaborative human experiences.

I've been immersed in this field for years - facilitating incredibly powerful sessions for everyone from nonprofits to Fortune 50 companies, and conducting hands-on workshops to spread leadership tools and techniques far and wide. My favorite definition of Facilitative Leadership is: the art of leading people toward agreed-upon objectives in a way that encourages participation, ownership and creativity from all involved. What organization doesn't need more of that type of leadership?! (and regardless of level)

I love to share!

I get a lot of satisfaction out of facilitating sessions that help clients achieve breakthrough moments.

Maybe the only thing I enjoy more is sharing with people how to make breakthrough moments occur for their own clients and colleagues through my Talent Development focus.

For a schedule of training and workshops, visit experienceahha.com

Specialties: Graphic Facilitation
Innovation and Creativity
Leadership
Design Thinking / Design Sprints
Facilitating Virtual Teams
Qualitative Market Research
Knowledge Transfer
Intention Setting
Strategic Planning
Organizational Learning

Experience

Ah Ha!

Chief Possibility Officer

January 1997 - Present (24 years 11 months)

Cary NC

Facilitator and designer of team learning and innovation sessions, Design Thinking, Virtual Team Facilitation, non-traditional Qualitative Market Research, Knowledge Transfer, Organizational Learning approaches. Co-founder of AH HA! (facilitation and training). My work is to enable both individuals and teams to bring their full authentic self to the work they choose and work collaboratively to create their desired future.

Co-Creator of LearningConnect, a facilitated Qualitative Market Research Approach and KnowledgeConnect, a facilitated Knowledge Transfer approach. We offer both public and private training for LearningConnect and Facilitative Leadership; we also offer workshops in Intention Setting, Personal Visioning and Journaling. For our schedule please visit us at experienceahha.com/training

Ah Ha! and IdeaConnect

Co-Founder

January 1997 - Present (24 years 11 months)

Facilitator and designer of non-traditional Qualitative Market Research, Knowledge Transfer, Organizational Learning approaches. Co-founder of AH HA! (facilitation and consultation) and IdeaConnect (tools, workshops

and training for Facilitative Leaders). My work is to enable both individuals and teams to bring their full authentic self to the work they choose and work collaboratively to create their desired future.

Co-Creator of LearningConnect, a facilitated Qualitative Market Research Approach and KnowledgeConnect, a facilitated Knowledge Transfer approach. We offer both public and private training for LearningConnect and Facilitative Leadership; we also offer workshops in Intention Setting, Personal Visioning and Journaling. For our schedule please visit us at beideaconnect.com/store

United Way Worldwide

Adjunct Faculty

2012 - 2015 (3 years)

Procter & Gamble

Market Research Manager

August 1994 - January 1997 (2 years 6 months)

Helene Curtis

Market Research Manager

September 1988 - July 1994 (5 years 11 months)

Unilever

Market Research Manager

1988 - 1994 (6 years)

Education

Northwestern University - Kellogg School of Management

MBA, Strategy, Organizational Behavior, Marketing, International

Business · (1989 - 1992)

Washington University in St. Louis

BS, Economics, Spanish · (1984 - 1988)